
SCOTT C. PETTIGREW

6015 Driftwood Court
Maineville, Ohio 45039

Home: 513-480-1199
Cell: 513-252-2542
Email: scott@scottkuma.net

SUMMARY

Technically-proficient Meaningful Use Practice Consultant & Systems Analyst who is accustomed to the multifunctional reality of balancing clinical & business needs with the ever-changing medical regulatory landscape. Fourteen years experience with Medical Information Technology; four years experience assisting customers with EHR workflow integration and Meaningful Use optimization. Excels at quickly grasping customer requirements and how they relate to existing and/or upcoming products. Adept at communicating complex terms and concepts to non-technical professionals. Excellent mentor, experienced team/project lead.

RELEVANT PROFESSIONAL EXPERIENCE

HEALTHBRIDGE / TRI-STATE REGIONAL EXTENSION CENTER – Cincinnati, Ohio

July 2010 – Present

Medical Practice Consultant

- Provide consultative services to participating physicians, groups, and hospitals to successfully select, project-plan, install, and implement Electronic Health Records systems.
- Develop and maintain subject matter expertise with regard to the Medicare and Medicaid EHR Incentive Program, Meaningful Use requirements, Patient Centered Medical Home, the Comprehensive Primary Care Initiative, as well as other quality programs.
- Assist participating physicians, groups, and hospitals in meeting the requirements of the Medicare and Medicaid Electronic Health Record (EHR) Incentive Program.
- Modify physician and staff workflows to optimize organizational resources to best achieve Meaningful Use and other quality goals.
- Create and present Meaningful Use-specific educational resources, including printed materials, webinars, and on-site presentations.
- Participate in national-level calls to establish and refine best practices, overcome regulatory / vendor hurdles, and better understand the complex Health IT regulations.
- Evaluate HL7 messages in support of HealthBridge Health Information Exchange interfaces.
- Perform and document organizations' required Privacy & Security Risk Assessments.
- Provide Project Planning services for customers', as well as for HealthBridge's Meaningful Use interfaces & products.
- Maintain Regional Extension Center documentation in Salesforce CRM.

CINCINNATI CHILDREN'S HOSPITAL MEDICAL CENTER – Cincinnati, Ohio

March 2008 – July 2010

Systems Analyst

- Analyzed, designed, implemented and maintained computer based health information systems.
- Consulted with Medical Center staff and Information Services to determine requirements for computer-based systems.
- Served as a resource person for and acted as a liaison between CCHMC's clinical/research departments and Information Services.
- Developed training objectives. Prepared oral and written presentations. Conducted instructional seminars.
- Prepared documentation for systems implemented.
- Collected information necessary for future systems development and feasibility studies.
- Developed expertise in several CCHMC computer-based systems, including EPIC, Cerner Millennium, DocSite, HealthBridge HIE.
- Participated in teams assigned to system development.

AXIUM INTERNATIONAL / ENSEMBLE-CHIMES GLOBAL – Mason, Ohio

August 2007 – January 2008

Company filed chapter 7 bankruptcy on January 7, 2008

Business Analyst

- Assisted in the development of testing and implementation plans for new customers.

ZIX CORPORATION – Mason, Ohio

2003 – 2007

Senior Product Relations Specialist / Data Specialist / VPM Installation Technician

Electronic Prescribing

2003 – 2007

- Trained new associates & mentored junior-level colleagues with respect to technical, internal process, and customer relation issues.
- Assisted customers with creation and integration of new workflows incorporating ZixCorp's Electronic Prescribing product.
- Enacted and documented data transfers from more than 75 patient management systems, including GE/IDX, Medical Manager, eClinicalWorks, and Medisoft.
- Provided training and upper-tier technical support to end users for wireless electronic prescription system.
- Wrote and maintained both internal and customer-facing specifications relating to HL7 and other patient data interfaces.
- Assisted customers' requirements-gathering to facilitate HL7 interface implementations.
- 80 - 100% travel to customer locations.

SCOTT C. PETTIGREW

PROFESSIONAL EXPERIENCE (CONTINUED)

Email Encryption

2005 – 2007

- Participated in pre-install meetings to identify customer expectations, technical requirements and facilitate system integration.
- Installed and provided customer-tailored training for email encryption solution using Red Hat Enterprise on Dell PowerEdge hardware.
- In-depth knowledge of Unix, DNS, SMTP, SSH, and network routing in diverse environments.
- Advised and assisted customer with firewall and MTA modifications to accommodate changes to existing mail flow.
- Installed and configured Red Hat Linux-based email encryption appliances (ZixVPM).
- 10 – 25% travel to customer locations.

AJILON, INCORPORATED – Fairfield, Ohio

2002 – 2003

Contracted to Cincom, Incorporated

Consultant

- Led an eight-person team responsible for the conversion of more than 800 insurance industry forms to XHTML-compliant, CSS-based web forms.
- Developed various Python utility applications and a custom Python/Tkinter editor in order to automate portions of the conversion process. These applications cut conversion times by nearly 50%.

POCKETSCRIPT, LLC – Mason, Ohio

2000 – 2002, 2003

System Installer

- Evaluated customers' technical and business systems to develop integration plans and workflow models.
- Enacted and documented data transfers from various patient management systems.
- Installed wireless electronic prescribing systems conforming to previously gathered requirements.
- Developed and continually improved upon installation standardization processes in order to reduce installation time and increase the supportability of the product.
- Trained end users of wireless prescription system.
- Provided pre-sales support to sales team.
- Assisted customer through all phases of HL7 interface implementation.

TECHNICAL SKILLS

Programming and Scripting Languages:

- Objective C
- Cocoa
- PHP
- JavaScript
- Python
- Ruby
- HTML

Databases:

- Microsoft Access
- Microsoft SQL Server 7.0
- MySQL

Operating Systems:

- Microsoft Windows (Windows 3.1x – 8.1)
- Apple OS 9, OS X
- Linux (RedHat, Debian, Ubuntu, SUSE, Slackware)
- Solaris

Other/Miscellaneous:

- EPIC (Healthcare Electronic Medical Record system)
- PIX Firewall
- Checkpoint firewall
- Microsoft Exchange
- Microsoft Office
- Visio

DEGREES AND CERTIFICATIONS

Oakland University – Rochester, MI

2004

Bachelor of Arts: East Asian Studies – Japan

Certified HL7 v2.7 Control Specialist

2014

Certified HL7 V2.4 Control Specialist

2004